Do Buildings Matter? The Impact of e-Resources on Bricks and Mortar

Planning for an Unknowable Future

> Paul McCann **Dexter District Library**

What I would like to cover today:

- 1) Provide background on how the Dexter District Library developed over time
- 2) Discuss issues surrounding the construction of our new building opened March 2009
- 3) Discuss community infrastructure challenges in the community
- 4) Provide an overview of the nature of the services utilized by the Library's community
- 5) Discuss the opportunities and challenges of e-content provision



Dexter District Library 1968 - 1996



Move to new building 1996 - 2009



New Dexter District Library building - 2009 to Present



Building Considerations

The Dexter Library project was:

1) Community Driven

- 2) Balance between wants and needs
- Balance long term infrastructure needs within limitations of project budget
- 4) Creative use of available land
- 5) Stressed need for overall computing power and flexibility



Architectural Considerations

- 1) Skill, track record and compatibility
- 2) Clear communications
- Complete understanding of services to be rendered (and not rendered!)
- Stress flexible building design
- Recognize no plan will be perfect!



Architectural Considerations

Server rooms and switching





Architectural Considerations

Wired and wireless connections





The Library's service are and connectivity in the community

= no cable or DSL access



Connectivity inside the Village limits

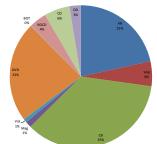


★ = DSL service unavailable

Dynamics that lead to a new Dexter District Library building

- Mission The Dexter District Library serves everyone by being a center for popular materials in a variety of print, audiovisual and electronic formats
- 2) User population and growth in the community
- 3) Popular materials library and resource sharing
- 4) Growth in library use
- 5) Limitations of buildings
- 6) Customer expressed need to expand services

How is the Dexter District Library Used Circulation by Material Type 2011-12



and the development of E-Resources V. TE 1.44 iPad 50000 NETFUR hulu Reader 40000 amazon 3000 20000 100000 96-97 97-98 98-99 Total Total Total 99-00 Total 94-95 Total 95-96 Total 00-01 Total 01-02 02-03 Total 03-04 04-05 05-06 06-07 07-08 08-09 09-10 11 12 Total Total Total Total Total Total Total Total Total Total

Dexter District Library Total Annual Circulation 1995-2012



E-Resources offered by the Dexter **District Library**

- 1) MeL databases 2) Learning Express Library 3) Melcat 4) Gale Virtual reference 5) Ancestry 6) Mango Languages 7) Novelist 8) Facebook/Twitter 9) Overdrive

Providing E-Books



- 1) Began participation in 2010
- 2) Service use
- 3) Constraints
- 4) Patron Questions
- Do buildings matter? hands on, personalized approach, ability to train patrons, support with problems and offer alternatives

SWOT Analysis



- 1) Strengths cooperative cost sharing, distributed workload, larger initial collection
- Weaknesses Costs for certain titles, large consortium/larger hold lists, ability to satisfy demand
- Opportunities consortium is looking to provide other forms of e-content (Freegal, Zinio)
- Threats Availability, cost, publisher/wholesaler service contract terms



The Unknowable Future

Does our building matter? Today ...Yes

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- 1) Programming
- 2) Community Center

3) Downtown anchor

4) Patron usage still favors hard copies

Tomorrow -- ?

- 1) Changing technology
- 2) Changing nature of reader preferences