

## Voluntary Product Accessibility Template (VPAT)

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**Name of Product:** SAGE Journals

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Refer to the [ITIC Best Practices](#) for filling out the following form.

Summary Table		
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Section 1194.21 <a href="#">Software Applications and Operating Systems</a>	Supports with Exceptions	
Section 1194.22 <a href="#">Web-based internet information and applications</a>	Supports with Exceptions	
Section 1194.23 <a href="#">Telecommunications Products</a>	Not Applicable	Telecommunications products are not included in SAGE Journals
Section 1194.24 <a href="#">Video and Multi-media Products</a>	Supports with Exceptions	
Section 1194.25 <a href="#">Self-Contained, Closed Products</a>	Not Applicable	
Section 1194.26 <a href="#">Desktop and Portable Computers</a>	Not Applicable	SAGE Journals is web-based content database
Section 1194.31 <a href="#">Functional Performance Criteria</a>	Supports with Exceptions	
Section 1194.41 <a href="#">Information, documentation, and support.</a>	Supports with Exceptions	

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Section 1194.21 Software Applications and Operating Systems *Refer to ( <a href="http://www.access-board.gov/sec508/guide/1194.21.htm">http://www.access-board.gov/sec508/guide/1194.21.htm</a> ) for details on the guidelines listed below.			
Criteria	Supporting Features	Remarks and explanations	Comments
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a	Supports with Exceptions	Interface elements can be operated with a keyboard, with the following exceptions that we are aware of: <ul style="list-style-type: none"> <li>• Volume and Issue</li> </ul>	Author information from the onmouseover event can alternatively be found in the

<p>keyboard where the function itself or the result of performing a function can be discerned textually.</p>		<p>fields on the Citation Search form on the Advanced Search page.</p> <ul style="list-style-type: none"> <li>• Author information that is displayed using an onmouseover event.</li> <li>• The Feedback tab on article pages.</li> </ul>	<p>'Article information' section on article pages.</p> <p>The Feedback tab can alternatively be engaged from non-article pages.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports</p>	<p>The website does not interfere with operating system accessibility features.</p>	
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports with Exceptions</p>	<p>Interface elements show visible focus, with the exception of the elements noted in 1194.21(a)</p>	
<p>(d) Sufficient information about a</p>	<p>Supports with</p>	<p>Several interface elements, including account sign-in</p>	

user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Exceptions	and form elements on static pages (Co-Branding, Administrators, etc.) are not labeled; custom controls such as refining search are not accessible. Some images (Cite, Permissions, Share, Download PDF, etc.) are missing alt text.  Once site is accessed, per examples above, some core functions are affected.	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not Applicable	Images are not used for controls.	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Textual information is presented by the browser using OS functions.  Information is conveyed in text in a manner that is available to assistive technology.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	The website does not interfere with or override user-selected display settings.	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	No animation is used	
(i) Color coding shall not be used as the only	Supports	The website does not use color as the sole means of	

means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.		conveying information.  Text is the primary vehicle used to convey information and directions.	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	The website has no built-in color/contrast adjustments.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	The website does not use flashing or blinking text, objects, or elements.	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	Interface elements, including account sign-in and form elements on static pages (Co-Branding, Administrators, etc.) are not labeled; custom controls such as refining search are not accessible. Some images (Cite, Permissions, Share, Download PDF, etc.) are missing alt text.	

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<b>Section 1194.22 Web-based Internet information and applications</b>			
<b>*Refer to ( <a href="http://www.access-board.gov/sec508/guide/1194.22.htm">http://www.access-board.gov/sec508/guide/1194.22.htm</a> ) for details on the guidelines listed below.</b>			
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>	<b>Comments</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Images in the content are missing alt text and graphics do not have associated long desc	
(b) Equivalent alternatives for any	Does not support	Audio / visual supplements do not have transcripts or	

Section 1194.22 Web-based Internet information and applications			
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Criteria	Supporting Features	Remarks and explanations	Comments
multimedia presentation shall be synchronized with the presentation.		closed captioning  This is addressed in the internal accessibility roadmap.	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with Exceptions.	Color is not used as the sole means of communicating information. Several elements do not have sufficient color contrast.  Meaning and purpose can be derived from the text and labels.	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with Exceptions	With style sheets disabled, hidden content (including modal dialogs) becomes visible. It should be noted that currently users of assistive technology would have full access to style sheets.  Core functionality is not affected by this.	SAGE is also working with its developers to adjust the heading structure to be consistent and hierarchical across site pages.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Server-side image maps are not used.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Client-side image maps are not used.	
(g) Row and column headers shall be identified for data tables.	Does Not Support	Row and column headers are not identified for data tables.  This is addressed in the internal accessibility roadmap.	

Section 1194.22 Web-based Internet information and applications			
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Criteria	Supporting Features	Remarks and explanations	Comments
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Does Not Support	Markup is not used to associate data cells and header cells.  This is addressed in the internal accessibility roadmap.	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Frames are not used.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	Pages do not contain flashing elements.	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Does Not Support	No accessible text page is provided.	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	Multiple user interface elements implemented with scripting do not appear as interactive to the screen reader.  This is addressed in the internal accessibility roadmap.	

Section 1194.22 Web-based Internet information and applications			
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Criteria	Supporting Features	Remarks and explanations	Comments
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Supports	A PDF reader is required to view PDFs. A link to Adobe Reader is provided on the accessibility help page ( <a href="http://journals.sagepub.com/page/help/accessibility">journals.sagepub.com/page/help/accessibility</a> )	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	Several interface elements, including account sign-in and form elements on static pages (Co-Branding, Administrators, etc.) are not labeled; custom controls such as refining search are not accessible. Some images (Cite, Permissions, Share, Download PDF, etc.) are missing alt text.	
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does Not Support	No Skip to Main Content link exists  This is addressed in the internal accessibility roadmap.	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Timed responses are not required.	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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<b>Section 1194.31 Functional Performance Criteria</b>			
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>	<b>Comments</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	Multiple accessibility issues present significant accessibility barriers for screen reader users. Large portions of the website cannot be navigated due to inaccessibility of the main navigation menu.	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	With minor exceptions (poor color contrast for several elements). Users may use the keyboard to enlarge or reduce the size of the page in the browser through Ctrl + + or Ctrl + -. Site is built responsively, so content resizes as browser window adjusted.  Some images are low-resolution and pixelate when page size substantially increased.	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	Neither audio nor video files are required for operation of the site.	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing	Supports	Enhanced auditory support is provided by the computer in the form of a volume control and earphone output.	



<b>Section 1194.31 Functional Performance Criteria</b>			
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>	<b>Comments</b>
devices shall be provided.			
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Speech is not required for operation.	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	<p>Many interface elements do not receive keyboard focus and cannot be operated without the use of a mouse. Large portions of the website cannot be navigated due to inaccessibility of the main navigation menu.</p> <p>SAGE has not currently tested the site to determine its compatibility with users of on-screen keyboard operation or voice recognition software.</p>	

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<b>Section 1194.41 Information, documentation, and support</b>		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	<p>On request</p> <p>Support is provided through the SAGE Marketing site. Users may contact SAGE staff via a designated email address on the site to address any accessibility requests or concerns.</p>
(b) End-users shall have access to a description	Supports	Accessibility features are documented at <a href="http://journals.sagepub.com/page/help/accessibility">http://journals.sagepub.com/page/help/accessibility</a>

<b>Section 1194.41 Information, documentation, and support</b>		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.		
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support is provided through the SAGE Marketing site. Users may contact SAGE staff via a designated email address on the site to address any accessibility requests or concerns.

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