VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the Voluntary Product Accessibility Template, or VPAT™, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date:** February 1, 2014
**Name of Product:** Enciclopedia Estudantil Hallazgos
**Contact for more Information (name/phone/email): Fred Snyder, Fred.Snyder@worldbook.com, 312-729-5800**

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| Summary TableVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| Section 1194.21 [Software Applications and Operating Systems](#softwaredetails)  | Generally Supported  | See details for more information |
| Section 1194.22 [Web-based Internet Information and Applications](#webdetails)  | Generally Supported  | See details for more information |
| Section 1194.23 [Telecommunications Products](#telecommunicationsdetails)  |  Not applicable | World Book Estudantil Hallazgos is not a telecommunications product |
| Section 1194.24 [Video and Multi-media Products](#videodetails)  |  Not applicable | World Book Estudantil Hallazgos is not a video or multi-media product |
| Section 1194.25 [Self-Contained, Closed Products](#selfcontaineddetails)  |  Not applicable | World Book Estudantil Hallazgos is not a self-contained, closed product |
| Section 1194.26 [Desktop and Portable Computers](#desktopsdetails)  |  Not applicable | World Book Estudantil Hallazgos is not a desktop or portable computer |
| Section 1194.31 [Functional Performance Criteria](#functionaldetails)  | Generally Supported  | See details for more information |
| Section 1194.41 [Information, Documentation and Support](#informationdetails) | Generally Supported  | See details for more information |

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| Section 1194.21 Software Applications and Operating Systems – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with Exceptions | Most web browsers allow for keyboard short cuts to choose links and complete web forms. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | Estudiantil Hallazgos does not disrupt any accessibility features of the operating system. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports |  |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supports with exceptions | Some features utilize Adobe Flash and do not support text-based Assistive Technology, such as the Visual Dictionary. Some images are not supported by text elements. |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supports |  |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supports with exceptions | Some features utilize Adobe Flash and do not support text-based Assistive Technology, such as the Visual Dictionary. Some images are not supported by text elements. |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supports |  |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Not supported |  |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | No features use color to convey context exclusively. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports with Exceptions | Most supported web browser/operating system configurations allow for a range of contrast levels. |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supports | Estudiantil Hallazgos does not use flashing or blinking text, objects or any other elements. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |

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| Section 1194.22 Web-based Internet information and applications – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supported with exceptions | Some features utilize Adobe Flash and do not support text-based Assistive Technology, such as the Visual Dictionary and World of Animals. Some images are not supported by text elements. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supported |  |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supported | No pages use color to convey context exclusively. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Supported | All pages are readable without requiring an associated style sheet. |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Supported | No server-side image maps are used |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Supported. | No server-side image maps are used. Some client-side image maps are used. Links from client-side image maps are also available as text links or through other navigation. |
| (g) Row and column headers shall be identified for data tables. | Supported | All tables have row and column headers. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Not supported |  |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Supported | Frames are used primarily for displaying content from other web sites. |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supported |  |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Supports with exceptions | Some features use animation and are not available in a text-based format. |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Supported |  |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).  | Supported | Estudiantil Hallazgos requires plug-in for Adobe Flash. |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.  | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |
| (o) A method shall be provided that permits users to skip repetitive navigation links.  | Not Supported |  |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  | Supported | No user interactions are restricted by time |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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| Section 1194.31 Functional Performance Criteria – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supported | Estudiantil Hallazgos will support Assistive Technologies |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supported | Estudiantil Hallazgos will support Assistive Technologies |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supported | Estudiantil Hallazgos will support Assistive Technologies |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supported | Estudiantil Hallazgos will support Assistive Technologies |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supported | Estudiantil Hallazgos does not require user speech |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supported with exceptions | Some games require fine motor control. No simultaneous actions are required. |

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| Section 1194.41 Information, Documentation and Support – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge |  Supported | Product support documentation is available as a text file from the web site. Product support documentation is also available online as a video with voice-over descriptions. World Book will provide support documentation to end-users in alternate formats upon request, within reason, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. |  Supported |  World Book will provide a description of the accessibility and compatibility features of products in alternate formats or alternate methods, within reason and upon request, at no additional charge |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supported |  World Book Customer Support is available by phone or by email |

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The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date:** December 11, 2015
**Name of Product:** World Book Kids
**Contact for more Information (name/phone/email): Loranne Shields, Loranne.Shields@worldbook.com, 312-729-5576**

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| Summary TableVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| Section 1194.21 [Software Applications and Operating Systems](#softwaredetails)  | Generally Supported  | See details for more information |
| Section 1194.22 [Web-based Internet Information and Applications](#webdetails)  | Generally Supported  | See details for more information |
| Section 1194.23 [Telecommunications Products](#telecommunicationsdetails)  |  Not applicable | World Book Kids is not a telecommunications product |
| Section 1194.24 [Video and Multi-media Products](#videodetails)  |  Not applicable | World Book Kids is not a video or multi-media product |
| Section 1194.25 [Self-Contained, Closed Products](#selfcontaineddetails)  |  Not applicable | World Book Kids is not a self-contained, closed product |
| Section 1194.26 [Desktop and Portable Computers](#desktopsdetails)  |  Not applicable | World Book Kids is not a desktop or portable computer |
| Section 1194.31 [Functional Performance Criteria](#functionaldetails)  | Generally Supported  | See details for more information |
| Section 1194.41 [Information, Documentation and Support](#informationdetails) | Generally Supported  | See details for more information |

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| Section 1194.21 Software Applications and Operating Systems – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with Exceptions | Most web browsers allow for keyboard shortcuts to choose links and complete web forms. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | World Book Kids does not disrupt any accessibility features of the operating system. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports |  |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Not Supported |  |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supports with exceptions | World Book Kids uses ALT text for images. |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Not Supported |  |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supports |  |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Supports with exceptions | Games use animation and are not available in a non-animated format. |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | No features use color to convey context exclusively. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports with Exceptions | Most supported web browser/operating system configurations allow for a range of contrast levels. |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supports | World Book Kids does not use flashing or blinking text, objects or any other elements. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |

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| Section 1194.22 Web-based Internet information and applications – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supports |  |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supported with exceptions | Most videos have transcript text displayed under the video. When a video appears as an element within other content, no transcript is shown, but all videos have a dedicated page with the transcript. Some videos do not have audio and do not have a transcript. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports | No pages use color to convey context exclusively. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Not supported |  |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Supports | No server-side image maps are used |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Supports | No server-side image maps are used. Some client-side image maps are used. Links from client-side image maps are also available as text links or through other navigation. |
| (g) Row and column headers shall be identified for data tables. | Supports | All tables have row and column headers. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Supports |  |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Supports |  |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supports |  |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Not supported |  |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Supports |  |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).  | Supports |  |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.  | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |
| (o) A method shall be provided that permits users to skip repetitive navigation links.  | Not Supported |  |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  | Supports | No user interactions are restricted by time. |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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| Section 1194.31 Functional Performance Criteria – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supported | World Book Kids will support Assistive Technologies |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supported | World Book Kids will support Assistive Technologies |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supported | World Book Kids will support Assistive Technologies |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supported | World Book Kids will support Assistive Technologies |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supported | World Book Kids does not require user speech |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports with exceptions | Some games require fine motor control. No simultaneous actions are required. |

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| Section 1194.41 Information, Documentation and Support – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge |  Supported | Product support documentation is available as a text file from the website. Product support documentation is also available online as a video with voice-over descriptions. World Book will provide support documentation to end-users in alternate formats upon request, within reason, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. |  Supported | World Book will provide a description of the accessibility and compatibility features of products in alternate formats or alternate methods, within reason and upon request, at no additional charge |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supported |  World Book Customer Support is available by phone or by email |

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**Date:** February 1, 2014
**Name of Product:** Enciclopedia Estudantil Hallazgos
**Contact for more Information (name/phone/email): Fred Snyder, Fred.Snyder@worldbook.com, 312-729-5800**

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| Criteria | Supporting Features | Remarks and explanations |
| Section 1194.21 [Software Applications and Operating Systems](#softwaredetails)  | Generally Supported  | See details for more information |
| Section 1194.22 [Web-based Internet Information and Applications](#webdetails)  | Generally Supported  | See details for more information |
| Section 1194.23 [Telecommunications Products](#telecommunicationsdetails)  |  Not applicable | World Book Estudantil Hallazgos is not a telecommunications product |
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| Section 1194.21 Software Applications and Operating Systems – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with Exceptions | Most web browsers allow for keyboard short cuts to choose links and complete web forms. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | Estudiantil Hallazgos does not disrupt any accessibility features of the operating system. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports |  |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supports with exceptions | Some features utilize Adobe Flash and do not support text-based Assistive Technology, such as the Visual Dictionary. Some images are not supported by text elements. |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supports |  |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supports with exceptions | Some features utilize Adobe Flash and do not support text-based Assistive Technology, such as the Visual Dictionary. Some images are not supported by text elements. |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supports |  |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Not supported |  |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | No features use color to convey context exclusively. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports with Exceptions | Most supported web browser/operating system configurations allow for a range of contrast levels. |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supports | Estudiantil Hallazgos does not use flashing or blinking text, objects or any other elements. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |

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| Section 1194.22 Web-based Internet information and applications – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supported with exceptions | Some features utilize Adobe Flash and do not support text-based Assistive Technology, such as the Visual Dictionary and World of Animals. Some images are not supported by text elements. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supported |  |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supported | No pages use color to convey context exclusively. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Supported | All pages are readable without requiring an associated style sheet. |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Supported | No server-side image maps are used |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Supported. | No server-side image maps are used. Some client-side image maps are used. Links from client-side image maps are also available as text links or through other navigation. |
| (g) Row and column headers shall be identified for data tables. | Supported | All tables have row and column headers. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Not supported |  |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Supported | Frames are used primarily for displaying content from other web sites. |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supported |  |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Supports with exceptions | Some features use animation and are not available in a text-based format. |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Supported |  |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).  | Supported | Estudiantil Hallazgos requires plug-in for Adobe Flash. |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.  | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |
| (o) A method shall be provided that permits users to skip repetitive navigation links.  | Not Supported |  |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  | Supported | No user interactions are restricted by time |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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| Section 1194.31 Functional Performance Criteria – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supported | Estudiantil Hallazgos will support Assistive Technologies |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supported | Estudiantil Hallazgos will support Assistive Technologies |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supported | Estudiantil Hallazgos will support Assistive Technologies |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supported | Estudiantil Hallazgos will support Assistive Technologies |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supported | Estudiantil Hallazgos does not require user speech |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supported with exceptions | Some games require fine motor control. No simultaneous actions are required. |

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| Section 1194.41 Information, Documentation and Support – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge |  Supported | Product support documentation is available as a text file from the web site. Product support documentation is also available online as a video with voice-over descriptions. World Book will provide support documentation to end-users in alternate formats upon request, within reason, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. |  Supported |  World Book will provide a description of the accessibility and compatibility features of products in alternate formats or alternate methods, within reason and upon request, at no additional charge |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supported |  World Book Customer Support is available by phone or by email |

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VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the Voluntary Product Accessibility Template, or VPAT™, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date:** January 27, 2016
**Name of Product:** World Book Student
**Contact for more Information (name/phone/email): Loranne Shields, Loranne.Shields@worldbook.com, 312-729-5576**

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| Summary TableVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| Section 1194.21 [Software Applications and Operating Systems](#softwaredetails)  | Generally Supported  | See details for more information |
| Section 1194.22 [Web-based Internet Information and Applications](#webdetails)  | Generally Supported  | See details for more information |
| Section 1194.23 [Telecommunications Products](#telecommunicationsdetails)  |  Not applicable | World Book Student is not a telecommunications product |
| Section 1194.24 [Video and Multi-media Products](#videodetails)  |  Not applicable | World Book Student is not a video or multi-media product |
| Section 1194.25 [Self-Contained, Closed Products](#selfcontaineddetails)  |  Not applicable | World Book Student is not a self-contained, closed product |
| Section 1194.26 [Desktop and Portable Computers](#desktopsdetails)  |  Not applicable | World Book Student is not a desktop or portable computer |
| Section 1194.31 [Functional Performance Criteria](#functionaldetails)  | Generally Supported  | See details for more information |
| Section 1194.41 [Information, Documentation and Support](#informationdetails) | Generally Supported  | See details for more information |

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| Section 1194.21 Software Applications and Operating Systems – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with Exceptions | Most web browsers allow for keyboard shortcuts to choose links and complete web forms. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | World Book Student does not disrupt any accessibility features of the operating system. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports with Exceptions | Focus is provided for most of the features. |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supports with Exceptions |  |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supports |  |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Not supported |  |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supports |  |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Supports | No features (portraying information) use animation. |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | No features use color to convey context exclusively. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports | Most supported web browser/operating system configurations allow for a range of contrast levels. |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supports | World Book Student does not use flashing or blinking text, objects or any other elements. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |

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| Section 1194.22 Web-based Internet information and applications – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supports with Exception |  |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supports with Exception | Most videos have transcript text displayed under the video. When a video appears as an element within other content, no transcript is shown, but all videos have a dedicated page with the transcript. Some videos do not have audio and do not have a transcript. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports | No pages use color to convey context exclusively. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Not Supported |  |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Supports | No server-side image maps are used |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Supports | No server-side image maps are used. Some client-side image maps are used. Links from client-side image maps are also available as text links or through other navigation. |
| (g) Row and column headers shall be identified for data tables. | Supports |  |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Supports with exceptions |  |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Supports |  |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supports |  |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Not supported |  |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Supports with exceptions |  |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).  | Supports |  |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.  | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |
| (o) A method shall be provided that permits users to skip repetitive navigation links.  | Not Supported |  |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  | Supports | No user interactions are restricted by time |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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| Section 1194.31 Functional Performance Criteria – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supports | World Book Student will support Assistive Technologies |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports | World Book Student will support Assistive Technologies |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports | World Book Student will support Assistive Technologies |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supports | World Book Student will support Assistive Technologies |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports | World Book Student does not require user speech |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports | No fine motor control or simultaneous actions are required |

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| Section 1194.41 Information, Documentation and Support – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | Supports | Product support documentation is available as a text file from the web site. Product support documentation is also available online as a video with voice-over descriptions. World Book will provide support documentation to end-users in alternate formats upon request, within reason, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports | World Book will provide a description of the accessibility and compatibility features of products in alternate formats or alternate methods, within reason and upon request, at no additional charge |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supports | World Book Customer Support is available by phone or by email |

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VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the Voluntary Product Accessibility Template, or VPAT™, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date:** January 27, 2016
**Name of Product:** World Book Advanced
**Contact for more Information (name/phone/email): Loranne Shields, Loranne.Shields@worldbook.com, 312-729-5576**

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| Summary TableVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| Section 1194.21 [Software Applications and Operating Systems](#softwaredetails)  | Generally Supported  | See details for more information |
| Section 1194.22 [Web-based Internet Information and Applications](#webdetails)  | Generally Supported  | See details for more information |
| Section 1194.23 [Telecommunications Products](#telecommunicationsdetails)  |  Not applicable | World Book Advanced is not a telecommunications product |
| Section 1194.24 [Video and Multi-media Products](#videodetails)  |  Not applicable | World Book Advanced is not a video or multi-media product |
| Section 1194.25 [Self-Contained, Closed Products](#selfcontaineddetails)  |  Not applicable | World Book Advanced is not a self-contained, closed product |
| Section 1194.26 [Desktop and Portable Computers](#desktopsdetails)  |  Not applicable | World Book Advanced is not a desktop or portable computer |
| Section 1194.31 [Functional Performance Criteria](#functionaldetails)  | Generally Supported  | See details for more information |
| Section 1194.41 [Information, Documentation and Support](#informationdetails) | Generally Supported  | See details for more information |

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| Section 1194.21 Software Applications and Operating Systems – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with Exceptions | Most web browsers allow for keyboard shortcuts to choose links and complete web forms. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | World Book Advanced does not disrupt any accessibility features of the operating system. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports with Exceptions | Focus is provided for most of the features. |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supports with Exceptions |  |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supports |  |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Not supported |  |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supports |  |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Supports | No features (portraying information) use animation. |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | No features use color to convey context exclusively. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports | Most supported web browser/operating system configurations allow for a range of contrast levels. |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supports | World Book Advanced does not use flashing or blinking text, objects or any other elements. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |

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| Section 1194.22 Web-based Internet information and applications – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supports with Exception |  |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supports with Exception | Most videos have transcript text displayed under the video. When a video appears as an element within other content, no transcript is shown, but all videos have a dedicated page with the transcript. Some videos do not have audio and do not have a transcript. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports | No pages use color to convey context exclusively. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Not Supported |  |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Supports | No server-side image maps are used |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Supports | No server-side image maps are used. Some client-side image maps are used. Links from client-side image maps are also available as text links or through other navigation. |
| (g) Row and column headers shall be identified for data tables. | Supports | All tables have row and column headers. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Supports with exceptions |  |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Supports |  |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supports |  |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Not supported |  |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Supports with exceptions |  |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).  | Supports |  |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.  | Supports with exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |
| (o) A method shall be provided that permits users to skip repetitive navigation links.  | Not Supported |  |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  | Supports | No user interactions are restricted by time |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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| Section 1194.31 Functional Performance Criteria – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supports | World Book Advanced will support Assistive Technologies |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports | World Book Advanced will support Assistive Technologies |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports | World Book Advanced will support Assistive Technologies |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supports | World Book Advanced will support Assistive Technologies |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports | World Book Advanced does not require user speech |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports | No fine motor control or simultaneous actions are required |

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| Section 1194.41 Information, Documentation and Support – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | Supports | Product support documentation is available as a text file from the web site. Product support documentation is also available online as a video with voice-over descriptions. World Book will provide support documentation to end-users in alternate formats upon request, within reason, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports | World Book will provide a description of the accessibility and compatibility features of products in alternate formats or alternate methods, within reason and upon request, at no additional charge. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supports | World Book Customer Support is available by phone or by email. |

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VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the Voluntary Product Accessibility Template, or VPAT™, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date:** April 28, 2014
**Name of Product:** World Book Discover
**Contact for more Information (name/phone/email): Fred Snyder, Fred.Snyder@worldbook.com, 312-729-5800**

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| Summary TableVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| Section 1194.21 [Software Applications and Operating Systems](#softwaredetails)  | Generally Supported  | See details for more information |
| Section 1194.22 [Web-based Internet Information and Applications](#webdetails)  | Generally Supported  | See details for more information |
| Section 1194.23 [Telecommunications Products](#telecommunicationsdetails)  |  Not applicable | World Book Discover is not a telecommunications product |
| Section 1194.24 [Video and Multi-media Products](#videodetails)  |  Not applicable | World Book Discover is not a video or multi-media product |
| Section 1194.25 [Self-Contained, Closed Products](#selfcontaineddetails)  |  Not applicable | World Book Discover is not a self-contained, closed product |
| Section 1194.26 [Desktop and Portable Computers](#desktopsdetails)  |  Not applicable | World Book Discover is not a desktop or portable computer |
| Section 1194.31 [Functional Performance Criteria](#functionaldetails)  | Generally Supported  | See details for more information |
| Section 1194.41 [Information, Documentation and Support](#informationdetails) | Generally Supported  | See details for more information |

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| Section 1194.21 Software Applications and Operating Systems – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with Exceptions | Most web browsers allow for keyboard short cuts to choose links and complete web forms. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. |  Supports | World Book Discover does not disrupt any accessibility features of the operating system. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports |  |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. |  Supports |  Information about the identity of user interface elements is available to Assistive Technology |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. |  Supports |   |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. |  Supports |  |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. |  Supports |  |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. |  Supports |   |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. |  Supports |  No features use color to convey context exclusively. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports with Exceptions | Most supported web browser/operating system configurations allow for a range of contrast levels. |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. |  Supports |  World Book Discover does not use flashing or blinking text, objects or any other elements. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |

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| Section 1194.22 Web-based Internet information and applications – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria  | Supporting Features | Remarks and explanations |
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supported  |  |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supported with exceptions | Most Videos have transcript text displayed under the video.When a video appears as an element within other content, no transcript is shown, but all videos have a dedicated page with the transcript.Some videos do not have audio and do not have a transcript. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. |  Supported |  No pages use color to convey context exclusively. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Supported |  All pages are readable without requiring an associated style sheet. |
| (e) Redundant text links shall be provided for each active region of a server-side image map. |  Supported |  No server-side image maps are used |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. |  Supported. |  No server-side image maps are used. Some client-side image maps are used. Links from client-side image maps are also available as text links or through other navigation.  |
| (g) Row and column headers shall be identified for data tables. | Supported | All tables have row and column headers. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. |  Not supported |   |
| (i) Frames shall be titled with text that facilitates frame identification and navigation |  Supported |  Frames are used primarily for displaying content from other web sites. |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. |  Supported |   |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Supported |  All pages are supported by text. |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. |  Supported |   |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).  |  Supported | World Book Discover requires plug-in for Adobe Flash, for some browser platforms. |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.  | Supports with Exceptions | Most web browsers allow for Assistive Technologies to complete web forms. All form elements are labeled with element content. |
| (o) A method shall be provided that permits users to skip repetitive navigation links.  |  Not Supported |   |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  | Supported | No user interactions are restricted by time |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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| Section 1194.31 Functional Performance Criteria – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. |  Supported | World Book Discover will support Assistive Technologies |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supported |  World Book Discover will support Assistive Technologies |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supported |  World Book Discover will support Assistive Technologies |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supported |  World Book Discover will support Assistive Technologies |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supported |  World Book Discover does not require user speech |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supported |  No fine motor control or simultaneous actions are required |

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| Section 1194.41 Information, Documentation and Support – DetailVPAT™Voluntary Product Accessibility Template® |
| Criteria | Supporting Features | Remarks and explanations |
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge |  Supported | Product support documentation is available as a text file from the web site. Product support documentation is also available online as a video with voice-over descriptions. World Book will provide support documentation to end-users in alternate formats upon request, within reason, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. |  Supported |  World Book will provide a description of the accessibility and compatibility features of products in alternate formats or alternate methods, within reason and upon request, at no additional charge |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supported |  World Book Customer Support is available by phone or by email |

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