

MCLS Annual Business Meeting

November 6, 2019

# MCLS 2019: Navigating Transitions



# Business Meeting Agenda

- Call to Order
- Board Member Appreciation
- Audit Committee Report
- President's Report
- Executive Director's Report
- Staying Connected
- Adjournment



# 2019 Board Officers

- Edra Waterman, Board President
  - Director, Hamilton East Public Library, Noblesville, IN
- Paul Gallagher, Board Vice President
  - Associate Dean for Resources and Digital Strategies, Western Michigan University, Kalamazoo, MI
- Vacant, Secretary
- Arlene Weismantel, Treasurer
  - Senior Associate Director, Michigan State University, East Lansing, MI



# Outgoing Board Members

- At-Large Representative (Indiana)
  - Alexis Macklin, Dean of the Library, Purdue University Fort Wayne, Fort Wayne, IN
- At-Large Representative (Indiana)
  - Kate Linderman, Community Knowledge Librarian of Practice, Evansville-Vanderburgh Public Library, Evansville, IN



# New Board Members - Indiana

- At-Large Representative (Indiana)
  - Trista Smith, Library Director, Newburgh Chandler Public Library, Newburgh, IN



# New Board Members - Michigan

- Special Library Representative (Michigan)
  - Joel Scheuher, Faculty Research Service/Reference Services Librarian, Kresge Business Administration Library, University of Michigan-Ann Arbor, Ann Arbor, MI



# 2019 Board Election Results

- At-Large Library Representative (Indiana):
  - Alexis Macklin, Dean of the Library, Purdue University Fort Wayne \*
- Public Library Representative (Indiana):
  - Edra Waterman, Director, Hamilton East Public Library
- Academic Library Representative (Michigan):
  - Annie Bélanger, Dean of University Libraries, Grand Valley State University
- Special Library Representative (Michigan):
  - Joel Scheuher, Faculty Research Service/Reference Services Librarian, Kresge Business Administration Library, University of Michigan-Ann Arbor, Ann Arbor, MI



# 2020 Board Officers

- Paul Gallagher, Board President
  - Associate Dean for Resources and Digital Strategies, Western Michigan University, Kalamazoo, MI
- Polly Boruff-Jones, Board Vice President
  - Dean of the Library, Indiana University Kokomo, Kokomo, IN
- Jake Speer, Secretary
  - State Librarian, Indiana State Library, Indianapolis, IN
- Arlene Weismantel, Treasurer
  - Senior Associate Director, Michigan State University, East Lansing, MI





# Executive Director Transition

- From Randy Dykhuis to Scott Garrison
- Search Committee:
  - Eva Davis, Chair
  - Kate Pohjola Andrade, Director, Woodlands Library Cooperative, Albion, MI
  - Kate Linderman, Librarian of Practice, Evansville Vanderburgh Public Library, Evansville, IN
  - Randy Riley, State Librarian, Library of Michigan, Lansing, MI
  - Jake Speer, State Librarian, Indiana State Library, Indianapolis, IN
  - Elaine Logan, Retired, MCLS Board Emerita



# Audit Report

- Joel Scheuher, Board Audit Committee Member



# MCLS FY2019 Audit Report Highlights

- Conducted by Maner Costerisan, Certified Public Accountants
- Another clean audit, with an “unmodified” opinion. Thank you, MCLS staff!
- Change in net assets: +\$34,660 in 2019 compared to 2018
  - Administrative contract fees are up (MiALA and Library of Michigan)
  - Investment income higher than FY2018



# MCLS FY2019 Audit Report Highlights

	<b>FY2019</b>	<b>FY2018</b>
Total Assets	\$15,009,349	\$14,602,173
Liabilities and Net Assets	\$15,009,349	\$14,602,173
Total Revenue	\$28,027,887	\$29,072,856
Total Expenses	\$27,993,227	\$29,071,584
Net Assets	\$9,302,499	\$9,267,839
Change in Net Assets	\$34,660	\$1,272



# MCLS

- ▶ Unique library organization utilizing [Policy Governance](#)



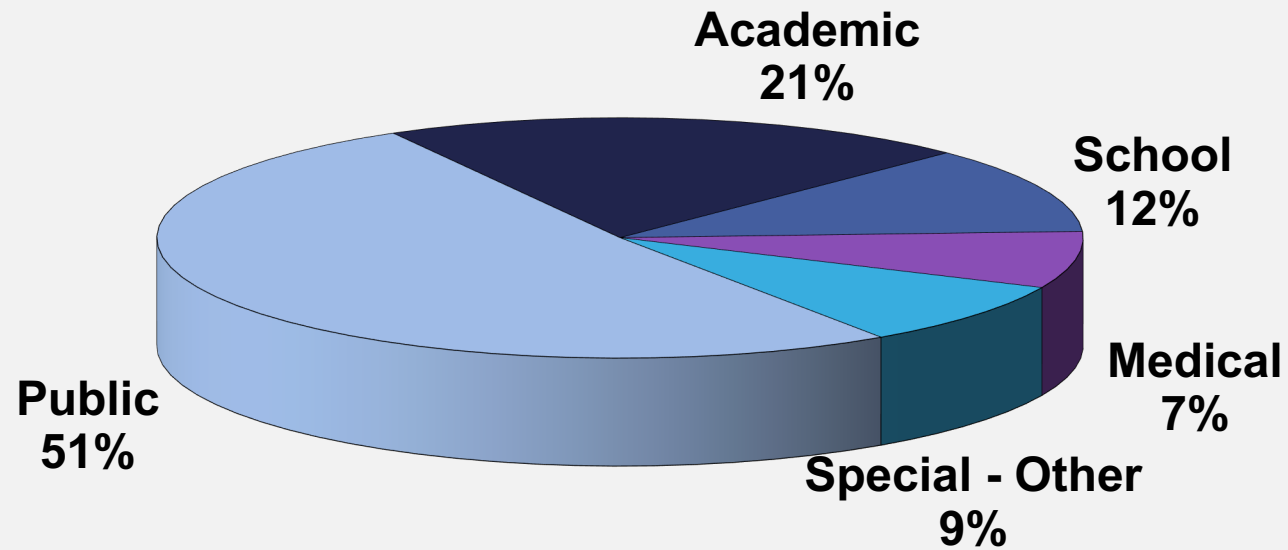
# Members

Who are the members of MCLS? Where are the members?



# MCLS Membership Snapshot

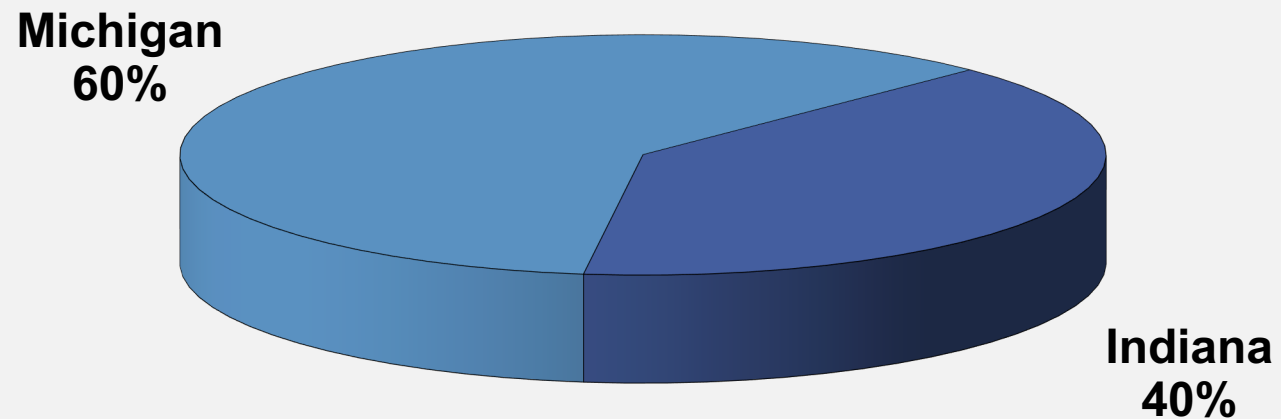
*(November 4, 2019)*





# MCLS Membership Snapshot

*(November 4, 2019)*







# Members as owners

- Elect board members
- Board members define ENDS and LIMITS
- ENDS guide staff choices as
  - Services are provided
  - Products are delivered
  - Programs are developed



# Members as customers

- Purchase services
- Consume products
- Attend programs



# Ends Statement:

The Midwest Collaborative for Library Services exists so that libraries of all sizes and types are community-responsive leaders who embrace the challenges of contemporary library practice, develop innovative solutions, foster robust collaborations, and facilitate transformative learning. There will be a primary focus on Indiana and Michigan.



# End One: Libraries collaborate



# End One: Libraries collaborate for innovation

- Project ReShare



# End One: Libraries collaborate for innovation

- Project ReShare
- Michigan Shared Print Initiative (MI-SPI)
  - Now includes 14 academic libraries, including two private
  - Discussions with ALI libraries continue
  - Partnership for Shared Book Collections



# End One: Libraries collaborate for innovation

- Project ReShare
- Michigan Shared Print Initiative (MI-SPI)
- Transformative Agreements
  - Agreement with a publisher for access to subscription-based content, and support for open access publishing



# End One: Libraries collaborate for innovation

- Project ReShare
- Michigan Shared Print Initiative (MI-SPI)
- Transformative Agreements
- Michigan Digital Preservation Network
  - Following models including InDiPres in Indiana
  - Five partners to help build a network





# End Two: Libraries are hubs of innovation



# End Two: Libraries are hubs of innovation

- Consulting Services
  - 34 engagements
  - Major areas of focus
    - Strategic Planning
    - Meeting Facilitation
    - Staff Days
    - Community Engagement



# End Two: Libraries are hubs of innovation

- Consulting Services
- Soft Skills certificate
  - 5 webinars, with another to come
  - Each 90 minutes
  - Taught by MCLS staff



## End Two: Libraries are hubs of innovation

- Consulting Services
- Soft Skills certificate
- Community engagement work
  - Harwood labs
  - Facilitation training
  - Conversation Café
  - Libraries Engage website ([librariesengage.org](http://librariesengage.org))



# End Three: Community-centered libraries



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- MeL and RIDES
  - 474 MeLCat participants
  - 1,288,238 requests, 1,171,735 loans
  - 90.9 percent fill rate
  - 390+ RIDES subscribers
  - MeL Community Engagement Specialists
  - New MeL databases



# End Three: Community-centered libraries

- MeL and RIDES
- Group Purchasing
  - 74.2 percent of members use group purchasing
  - 70+ vendors
  - Hundreds of e-resources
  - \$25,693,431 in total purchasing
  - OverDrive Reciprocal Lending



# End Three: Community-centered libraries

- MeL and RIDES
- Group Purchasing
- Training and Continuing Education
  - Attendees from 349 libraries
  - 115 classes
  - 1,615 total attendees





# Cooperation

Partnering with others to make a greater difference.



# Collaborative Training





# Staff changes

- Nicole Wright, Accounting and HR
- David Votta, Library Strategist, to Charlotte Community Library (December, 2019)



# Staff changes

- Stephanie Davis, Manager of Group Purchasing
- Scott Garrison, Executive Director
- Nick Carey, Accountant
- Alicea Doyle, Group Purchasing Assistant
- Kalyn Conarton, Administrative Assistant/Receptionist



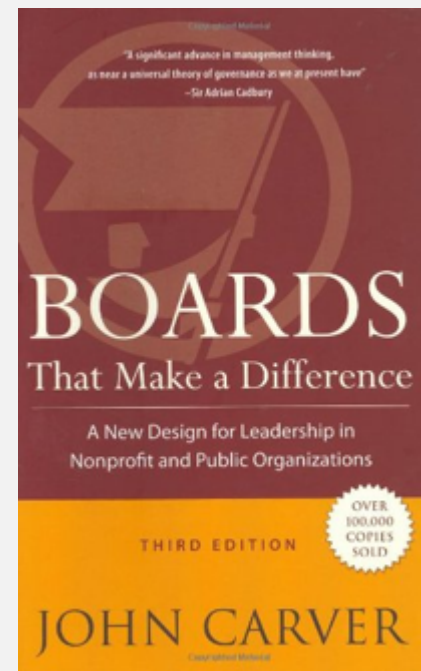
# Linkage

How does the Board ensure that it is truly representing members?



# Carver Policy-Based Governance

- *Boards That Make a Difference*
  - Ends and Limits
  - Ownership Linkage
- Board Focus 2017-18
  - Revised Ends Statement
- Board Focus 2019-
  - Ownership Linkage





# Turning Outward – the Harwood Model

- Community Conversations
- Narrative Development – we want to be \_\_\_\_, but \_\_\_\_ gets in the way, so we should \_\_\_\_\_
- Community Conversations
- Innovation based on community aspirations



# Taking the Conversation to You

- Community Conversations as an opportunity for Owners to talk about their
  - Aspirations
  - Challenges to Aspirations
  - Changing the conditions
- An opportunity for Staff and Board to listen

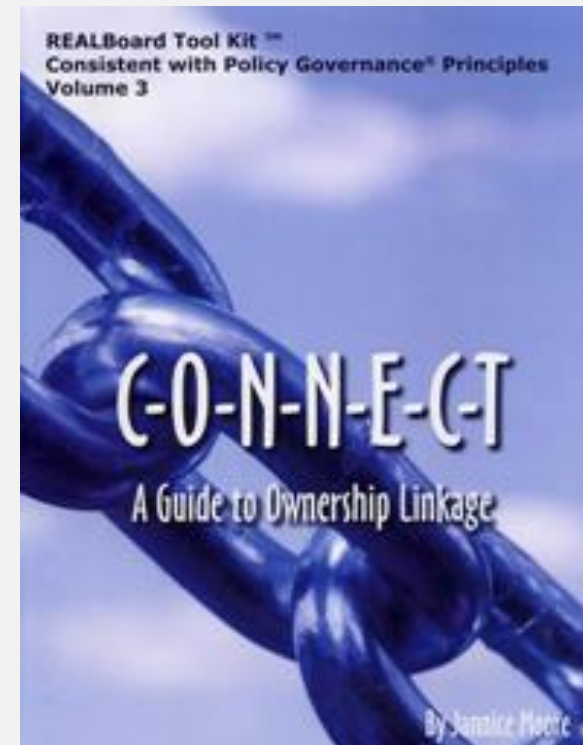






# Ownership Linkage Activities

- 2019 Member survey highlights
- Will use tools from Carver and Harwood Institute to enhance Board linkage with owners
- Will reach out to owners in Indiana and Michigan in various ways to help us shape the future





# Serving

Where do we go from here?



**Overcoming the challenges** to our **greatest aspirations** is usually **not done alone**. Rather, **challenges are overcome** by reaching **beyond our libraries**, **beyond our library types**, even **beyond our borders**.



# Questions?