

## Chat Log from Remote Work Virtual Dialogue

April 3, 2020 – 11:00 am EDT

*We began our virtual dialogue with an introduction and review of the first week of our virtual dialogue on March 27, including remote working tips from Michelle and Pam.*

10:50:36 From Liz : can hear you here! g'morning!

10:50:46 From Mary : yes I can hear! Good morning.

10:52:31 From melissa huisman : How do you get the cool "still" photo of yourself/

10:54:12 From Donna Herman : Good Morning everyone!

10:54:31 From Cindy Stanczak, Albion District Library : Good morning!!

10:55:05 From Barb : Good morning!

10:55:31 From Barb : Barb - Youth Librarian from Royal Oak Public Library - in Michigan.

10:55:42 From Kelly Tinkham, Director : Good morning, I have no audio for some reason?

10:58:13 From Monica Porter : Good morning!

10:58:21 From Gillian Streeter : Morning!

10:59:17 From Lori : Hi Everyone!

11:00:01 From Cindy Stanczak, Albion District Library : It's so nice to see this many faces. Wow that feels odd to say, but you all know what I mean!

11:00:14 From Jocelyn Levin : @Melissa Huisman, when you customize your personal zoom account you can choose a photo. I don't think it is possible while you're inside a call though. You have to just be signed into Zoom but not in a room.

11:02:44 From Gwen : <https://www.mcls.org/training-events/presentation-slides/> (link to view recording/chat log from the first week)

11:04:54 From KBlaha : Hi Michelle!!!

11:05:15 From Cindy Stanczak, Albion District Library : Will these tips be shared out after the meeting?

11:05:40 From Gwen : Yes. We will share the PowerPoint after.

11:05:50 From Cindy Stanczak, Albion District Library : Thank you!

11:06:03 From Gwen : You're welcome!

11:06:44 From KBlaha : Is there a phone # to call in? I don't have sound on my computer for some reason

11:07:39 From Suzanne - Indiana : I have a lamp I turn on at the beginning of my "work day" and I turn it off at the end of the day.

11:08:12 From Jocelyn Levin : @KBlaha, if you click the little up carat next to the microphone at the bottom left of the screen, it should give you a call in option

11:08:25 From Gwen : Kim, you should be able to call in by clicking the carat to do with audio options. That should be one of the options available. Click switch to phone audio.

11:08:27 From KBlaha : Thanks!

11:10:19 From melissa huisman : thank you Jocelyn!  
11:12:18 From Kelly Tinkham, Director : yes  
11:12:46 From lambergerp : Hi All!  
11:13:55 From Kelly Tinkham, Director : yes  
11:14:01 From Kris McLonis : yes  
11:14:02 From Donna Herman : yes  
11:14:06 From Anne Rapp : yes  
11:14:08 From Lisa Ryan : yes  
11:14:58 From Nan Schichtel (GRCC) : yes  
11:15:14 From GBergstrom : opps I hit yes in the participants  
11:15:49 From Charlie : yes  
11:17:13 From Peggy Hemerling : I don't have anything at the bottom of my screen.  
11:17:55 From Rachel Duncan : Peggy, if you hover your mouse pointer over it, it will pop up  
11:18:31 From Peggy Hemerling : I'm on my iPad  
11:18:43 From Rachel Duncan : Oh, I don't know then, sorry!  
11:18:56 From Rachel Duncan : Maybe just tap the center of the screen?

*Participants were paired up into breakout rooms for 10 minutes the first round of conversations.*

*1st Breakout Room Conversation Questions:*

*What are you grateful for today?*

*Or what are you excited about today?*

*Discussion following the 1<sup>st</sup> breakout room session:*

11:31:05 From Victoria : grateful for spring  
11:31:12 From Lori : Sunshine!  
11:31:14 From Amy : Sunshine  
11:31:21 From Gillian Streeter : Internet! :)  
11:31:22 From alissa : We talked about how happy we were to see the birds and animals out.  
11:31:23 From sharding : Coffee & not being in an apartment.  
11:31:23 From Kim Aasa : The technology to do this.  
11:31:25 From Bill's Computer : Greatful for my family being safe at home.  
11:31:28 From Mandy Havert : Opportunities to get in touch with colleagues, new and old!  
11:31:29 From Donna Herman : Hi Sarah Brooks!  
11:31:30 From Victoria : miss co-workers  
11:31:35 From Sarah Brooks Flint Public Library : zoom breakout rooms  
11:31:35 From Jessica Ishmael : Challenges to figure out - keeps me occupied! And new baby!

11:31:40 From Monica Porter : Excited about meeting with colleagues today

11:31:41 From Paula Newcom : I'm going to start my garden so I'm looking forward to that

11:31:41 From Cindy Stanczak, Albion District Library : I'm grateful I was able to take a specific call from a patron a few days ago. She was about to fall for a really bad scam, and I was able to intervene.

11:31:42 From Joy : Grateful to not be on front line.

11:31:45 From GBergstrom : changing nature of work

11:31:49 From Leigh : I'm grateful for the gift of time to think, plan, and do things I think are worthwhile.

11:31:49 From GBergstrom : sunshine

11:31:56 From Elise Bohn : Thankful for connectivity and being able to stay in touch with colleagues

11:31:56 From Rhonda : My partner has a new little one. That's a great, happy distraction!

11:32:00 From Peggy Hemerling : Grateful for great staff who are adapting so well.

11:32:02 From Amy : Happy that we are still allowed outside for walks and not required to stay inside

11:32:05 From Suzanne - Indiana : So happy that my ethernet cord is long enough to reach the living room. Means I can work upstairs and my husband can work downstairs. Silly, but means a LOT.

11:32:07 From Lori : I have a new grandson coming in a few days

11:32:09 From Nicole Brock : Taking the afternoon off to bake cupcakes for my son's 2nd birthday tomorrow.

11:32:29 From Sarah Brooks Flint Public Library : Hi Donna!!

11:32:33 From sharding : Suzanne, That's not silly. That's fantastic news.

11:32:34 From Beth : Grateful for the weather.

11:32:41 From Barb - Royal Oak Public Library : Grateful for wonderful co-workers, & an AWESOME Library Director!

11:32:42 From Elise Bohn : Cupcakes...YUM!

11:32:48 From Monica Porter : I am grateful to be able to add meditation and exercise to my routine.

11:32:52 From Pam : Zoom for connecting with co workers!

11:32:57 From Lindsay Gojcaj : Making homemade pizza for my husband tonight :) His favorite and it's a surprise.

11:33:10 From Joy : Like learning new technology

11:33:10 From Nicole Brock : His virtual party attendees will be jealous. :)

11:33:24 From Elise Bohn : Yay for Friday!

11:33:28 From Kristen : I am grateful for indoor plumbing.

11:33:29 From Shane Stewart : Time home with my kids

11:33:34 From KBlaha : Last night we had a fire outside and roasted marshmallows!

11:33:36 From Lori : How nice to see everyone grateful for small things!

11:33:41 From Dorothy Manty : Gov. Whitmer's leadership

11:33:45 From lambergerp : Neighbors who bring me groceries!

11:33:45 From alissa : I got to talk to a co-worker when I saw her on her apartment balcony when I was taking the trash out! Happy coincidence.

11:33:52 From Jessica Ishmael : All these tasty foods!!!!

11:33:56 From Jocelyn Levin : Yes, Dorothy!  
11:34:03 From Paula Newcom : Grateful my husband now has time to work on much neglected home renovation projects!!!  
11:34:05 From KBlaha : Too many tasty foods!  
11:34:12 From Cindy Stanczak, Albion District Library : After two weeks I encountered a real person in the wild!  
11:34:21 From Leticia : It's nice to see all these faces and connect to the names from all the emails  
11:34:24 From Patricia : Hi Joy!  
11:34:32 From Joy : Hi!  
11:34:38 From Mandy Havert : It was a beautiful day here for it.  
11:34:51 From Paula Newcom : We had a dance party in the neighborhood yesterday - all socially distanced of course  
11:35:00 From Bill's Computer : All the different dogs in the neighborhood meeting each other for the first time.  
11:35:28 From KBlaha : I'm grateful to live out in the country now  
11:35:35 From Lori : Grateful we do not live in New York - oh those poor people  
11:35:42 From Paula Newcom : Yes kim!  
11:35:53 From Pam from North Webster, IN : Wow! That is one way to make people social distance. Definitely glad to live in country.  
11:36:09 From Gillian Streeter : Yeah, social distancing didn't really make sense.  
11:36:10 From Elise Bohn : More social connection now than ever  
11:36:14 From KBlaha : It's great to see you  
11:36:17 From Pam from North Webster, IN : Yes, this connection is VERY nice!  
11:36:49 From KBlaha : wow Cindy!  
11:36:50 From Mandy Havert - Nappanee, Indiana : <3  
11:38:00 From Elise Bohn : Being perky all the time can be draining. And I have positivity as a strength  
11:38:06 From Cindy Stanczak, Albion District Library : Agreed  
11:55:02 From Amy : our new library!

*Participants were paired up into breakout rooms for 15 minutes the second round of conversations.*

*2<sup>nd</sup> Breakout Room Conversation Questions:*

*Recall the studies that show that well-being contributes to more engagement and productivity at work.*

*How is your current well-being impacting your engagement and productivity at work, either positively or negatively?*

*Discussion following the 2<sup>nd</sup> breakout room session:*

11:55:24 From Cindy Stanczak, Albion District Library : Last week was rough for a lot of people, but this week was better.  
11:55:28 From Sarah Brooks Flint Public Library : making or sewing face masks  
11:55:28 From Kris McLonis : The challenge is not to feel like you have to have your computer on all day.  
11:55:29 From Suzanne - Indiana : Very hard to know what to do if you don't know the expectation of how productive management wants you to be.  
11:55:33 From Lindsay Gojcaj : Creating a schedule of what you want to accomplish for the day to keep on track.

11:55:35 From KBlaha : We all think it is a good time to dye our hair funky colors....but where?

11:55:42 From Emanuela DeCenso : coping with the new normal requires creativity

11:55:42 From Michelle Bradley : Missing serving and helping people

11:55:43 From Victoria : people that have pets are grateful for the company. people said it is hard for them to disconnect from their computers

11:55:43 From Elise Bohn : Yes, some lack of concrete direction

11:55:46 From Amy : Do great for a couple of days then reality hits.

11:55:55 From Barb - Royal Oak Public Library : It's helpful during this time if you have specific tasks to work on, and some contact with co-workers.

11:55:55 From Lindsay Gojcaj : Connecting with co-workers still is nice.

11:55:57 From Jessica Ishmael : The adrenaline is wearing off; becoming more of an emotional rollercoaster

11:55:57 From Paula Newcom : Yes - the second week was harder to keep spirits up but it's better now. I think the sun is helping!

11:55:58 From Kim White : Not feeling as productive because I don't have access to all my work things or staff.

11:56:00 From Gwen : Working on things that there was no time to do before was mentioned.

11:56:01 From Bill's Computer : After the initial rush, it is getting more difficult, if you aren't front line workers, and still able to connect with patrons.

11:56:03 From lambergerp : Being productive improves our well-being and vice-versa - it's cyclic!

11:56:15 From KBlaha : I go from anxiety to calm and back again

11:56:21 From Elise Bohn : Ditto

11:56:25 From Gillian Streeter : Figuring out pace of work is hard, but the flexibility of working at home makes some of it easier to adjust as you go

11:56:33 From Joy : Attending webinars has been helpful in staying connected.

11:56:43 From Chris V : very hard to set expectations too.

11:56:50 From Jessica Ishmael : Yes re: Expectations

11:56:53 From Elise Bohn : I just bought a white board for that

11:57:06 From Gillian Streeter : Not sleeping well is having a negative effect on my focus (which wasn't great to start)

11:57:11 From Beth : Harnessing the uncertainty for good and not evil. ☺

11:57:13 From lambergerp : We have weekly virtual staff meetings where we can check-in with all staff and hear what Admin is planning.

11:57:24 From alissa : Having output goals rather than clocking hours to better stimulate productivity and calm.

11:57:39 From Elise Bohn : Agree small goals are good

11:57:43 From Pam - typing only : Creating a Things done list instead of a Things To Do list helps with feeling productive.

11:58:07 From Amy : check in with one colleague a day and have a virtual coffee break

11:58:20 From Gillian Streeter : @Pam I like that "Things Done" list

11:58:25 From Lindsay Gojcaj : We have to turn in a work report at the end of each day to our Manager, and this information is being included in a Board report. This helps justify what work we are doing from home to stay productive.

11:58:28 From Paula Newcom : I'm wondering if managers could ask their staff what they are interested in doing.  
11:58:39 From Paula Newcom : And use that as a starting point.  
11:58:43 From Suzanne - Indiana : @PaulaNewcom good idea!  
11:58:46 From Lindsay Gojcaj : We include webinar notes/links, etc. so that other co-workers can also watch if interested.  
11:58:53 From Nick : Yes, perhaps we in admin need to think about this as a multi-week and not a day to day situation.  
11:59:09 From Paula Newcom : If people like what they are doing or interested in then they would be more productive.  
11:59:09 From Jo : Deadlines help me. It's difficult to have deadlines when you don't know what teh next day, week, month, etc. will look like.  
  
11:59:24 From Pam - typing only : Jessica - great insight from Director perspective! Thanks for that!  
11:59:54 From Rachel Duncan : We are expected to work half our weekly hours, but even then it's hard to find things to do at home to fill that time.  
  
12:00:01 From Paula Newcom : I'm sure you are :-( Sandy  
12:00:03 From KBlaha : YES!!!!!!! Sandy  
12:00:10 From Pam - typing only : Sandy - that makes it helpful to understand. THANKS!!  
12:00:16 From Chris V : yes  
12:00:18 From Nick : Yes Sandy!  
12:00:25 From KBlaha : Legal stuff changing day by day  
12:00:27 From Suzanne - Indiana : But even just telling staff, Hey, my expectations of you for this week are low. That's helpful.  
12:00:31 From Leigh : Taking time for professional development is a gift for me. Reading, podcasts, webinars--there are a lot of things that we can take some time to take in. It can also be time consuming, which is good these days!  
12:00:33 From Donna Herman : Thanks for that perspective!  
12:00:34 From Lindsay Gojcaj : Our Director has been great about sending out emails to staff. Sometimes she even sends it daily, just to give us an update on what is going on. She acknowledges work that all departments are doing from home.  
12:00:36 From Pam : Nice to hear from your point of view!  
12:00:37 From Elise Bohn : Not just directors but deans and administration  
12:00:41 From Beth : yes. please.  
12:01:07 From Paula Newcom : Their interests might turn into programs in the future  
12:01:16 From sharding : Investigating the ins and outs of your ILS/similar can be a useful rabbit-hole...  
12:01:45 From Elise Bohn : Pretty kitty Donna  
12:01:55 From Paula Newcom : We started to come up with a list of what work people are able to do from home - hope to add this to the Indiana State Library resource page  
  
12:02:06 From Donna Herman : My sons chango  
12:02:09 From Elise Bohn : We have huddles and coffee breaks  
12:02:09 From Paula Newcom : Feel free to send to me [pnewcom@library.in.gov](mailto:pnewcom@library.in.gov)  
12:02:11 From Pam - typing only : Cool idea Paula!

- 12:02:23 From Nick : I'm glad when many of us on staff take the initiative to let us know what they are doing from home - I appreciate the sharing of ideas.
- 12:02:29 From Lindsay Gojcaj : I tried to think about things that I would not normally have time to accomplish on a normal basis. Things that are interesting to me and allow me to feel productive. i.e. creating an online scavenger hunt, teen poetry writing challenge, etc.
- 12:02:35 From Bill's Computer : Making sure the IT team (if you have one) is on the page with training, if necessary for staff in the new technologies. I think that might be a huge benefit.
- 12:02:58 From Elise Bohn : We have had multiple meetings over the past couple weeks
- 12:02:59 From Mary Davis : We were going to start a strategic plan this year so we're starting a mini-plan focusing on this virtual library.
- 12:03:20 From Elise Bohn : @Mary I see that as essential now!
- 12:03:29 From Mary Davis : Yes!
- 12:03:30 From Paula Newcom : Hotspots have become so helpful
- 12:03:30 From Elise Bohn : virtual presence
- 12:04:04 From Mary Davis : As as a manger, beginning this plan will be helpful is assigning tasks to people.
- 12:04:09 From Elise Bohn : It is super supportive
- 12:04:21 From Vanessa Morris : We have shared spreadsheets where so people can share what they're working on, and can see what others are working on and add comments and ask questions.
- 12:04:37 From Bill's Computer : Hotspots are very popular, so popular they are difficult to get. Many of these meeting types allow for phone access as well, so they can be heard, if not seen.
- 12:04:43 From Elise Bohn : It is time to really look at accessibility
- 12:04:46 From Barb - Royal Oak Public Library : We get a daily "Remote Huddle" message from our Director.
- 12:05:04 From Bill's Computer : Elise, what sort of accessibility?
- 12:05:46 From Gillian Streeter : @Bill, Sounds like internet & resource accessibility to me
- 12:05:50 From Elise Bohn : Universal design
- 12:06:11 From Donna Herman : Internet and devices

*Participants were paired up into breakout rooms for 15 minutes the third round of conversations.*

*3<sup>rd</sup> Breakout Room Conversation Questions:*

*"Well-being keeps the drum beating to the rhythm of our hearts in such a way that we remain not only confident and motivated but impactful, as well." -McQuaid & Cooperrider*

*Taking care of yourself is important even in the best of times, and maybe even more so during times of struggle.  
What are some things that you are doing or could be doing to increase your well-being?*

*Discussion following the 3<sup>rd</sup> breakout room session:*

- 12:06:32 From Elise Bohn : Making sure design is inclusive and taking all users levels into account

12:22:45 From Paula Newcom : Make sure that you exercise! I went from working at a busy Kids dept to working from home in 2014 & WEIGHT GAIN :0(

12:23:00 From Sandy Petrie : Thank you MCLS for this format and opportunity. amazing.

12:23:14 From KBlaha : I agree Sandy!

12:23:17 From Donna Herman : Exercise and checking on loved ones

12:23:20 From Jessica Ishmael : Weekly phone/text check ins with individual staff team members; well try social coffee hour on Zoom next

12:23:23 From Cindy Stanczak, Albion District Library : Leaving work before dark to see actual sunlight for once and maybe even take a lunch not at my desk.

12:23:26 From Michelle Bradley : learning new things

12:23:37 From Emanuela DeCenso : dancing in the kitchen

12:23:41 From Nick : I am enjoying scheduling my email for the next work day so I don't interrupt folks "after hours" relaxation period.

12:23:43 From Michelle Bradley : Making new friends/connections virtually

12:23:48 From Paula Newcom : My dad is 87 & thankfully he texts so that's been good

12:23:50 From Suzanne - Indiana : People's experiences are vastly different. It's not possible for some people to designate "work" areas. This is SO overwhelming for some people.

12:23:50 From Pam : Missed last weeks session, this was a wonderful way to connect. Thanks and get outside and enjoy the spring weather

12:23:50 From Gwen : We talked about the importance of being connected though we cannot see each other physically.

12:23:53 From Kim Aasa : Even though they can be a distraction, interacting with my cats and birds helps lower the blood pressure.

12:23:58 From Emanuela DeCenso : 🤔

12:24:01 From Jessica Ishmael : I need to try those dance breaks!

12:24:05 From Donna Herman : Pets

12:24:06 From Gillian Streeter : Tryin out new schedules as needed & adjusting to what you can do as you go

12:24:14 From Elise Bohn : Oh yeah Classic Rock!!!

12:24:16 From Kris McLonis : Don't stop believing'!

12:24:29 From Lori : Trying to differentiate between real work and compulsive checking email, facebook, etc

12:24:40 From Paula Newcom : Where did you get that shirt?

12:24:41 From Kris McLonis : I need a shirt like that!

12:24:44 From Jessica Ishmael : When my baby coughs I ask her "Do you have the COVID?!?" She grins.

12:24:46 From alissa : The importance of daily routines, taking off work clothes and walking away from work at the end of the night. Exercise. Also taking time to be social with work people instead of just focusing on work. Also watching movies that are comforting and we like to raise happiness levels.

12:25:01 From Elise Bohn : Yes Alissa

12:25:02 From Suzanne - Indiana : @Jessicalshmael That is hilarious.

12:25:11 From Elise Bohn : I pack up my "desk" at the end of the day

12:25:25 From Lindsay Gojcaj : @Elise - I do that as well. :)

12:25:27 From Suzanne - Indiana : I'm lucky because I do have a space, but not everyone has that.



12:25:43 From Lori : I need a space away from my incessantly barking dog!

12:25:44 From Elise Bohn : I always start my day with some training

12:25:57 From Rachel Duncan : I agree, Suzanne. I live in a little one bedroom house - so I don't have an office or even a kitchen table to work at.

12:26:05 From Gillian Streeter : Animal Crossing

12:26:11 From Amy : Working on reading all those ARCs I have

12:26:12 From Barb - Royal Oak Public Library : I have to watch something funny every day.

12:26:14 From Elise Bohn : Well mine is on my dining room table

12:26:15 From Shane Stewart : amazon

12:26:15 From Paula Newcom : In my job - I do check my email "after hours" in case a director has an issue - I want them to know someone is there

12:26:38 From Dixie Andres : Scheduling work, teaching & helping kids with homework, and personal time.

12:26:39 From KBlaha : I have to have another meeting in a few, so take care everyone! It was nice to check in!

12:26:41 From Nick : hank

12:26:46 From Paula Newcom : by kim

12:26:47 From Jo : I've barely gotten any reading in. That's something I really want for myself.

12:26:48 From Paula Newcom : bye

12:26:51 From Nick : Thank you Paula!

12:26:53 From KBlaha : BYE!

12:26:57 From Suzanne - Indiana : Directors! Tell your staff you are okay with your staff working on Readers Advisory! Wouldn't it be great to do a "reading club" with your staff during this time?

12:27:04 From Nicole Brock : Jo, me too!

12:27:06 From Barb - Royal Oak Public Library : Sorry - what is an ARC?

12:27:13 From Kris McLonis : Librarians NEVER have time to read.

12:27:17 From Donna Herman : Advanced reading copy

12:27:18 From Suzanne - Indiana : Advanced Reading Copy - ARC

12:27:18 From Lindsay Gojcaj : @Barb advanced readers copy

12:27:18 From Elise Bohn : I know right!?!

12:27:27 From Nick : Good point Suzanne.

12:27:29 From Barb - Royal Oak Public Library : Thank You!

12:27:52 From sharding : "Reader's Advisory"?

12:28:03 From Barb - Royal Oak Public Library : Leigh, Nice to see your cat!

12:28:08 From Bill's Computer : Wonder Librarian Powers Activate!

12:28:14 From Elise Bohn : Calico

12:28:17 From Jessica Ishmael : Bye everyone, this has been very helpful!

12:28:18 From Jessica Ishmael : !

12:28:22 From Gillian Streeter : @sharding being familiar with the collection, being able to book talk or review materials for patrons  
12:28:23 From Sarah Brooks Flint Public Library : I have to leave and say this was great to join this group and really like the break out sessions.  
Thanks again. :)  
12:28:23 From Suzanne - Indiana : Readers Advisory is giving suggestions to readers on what to read next.  
12:28:41 From Pam : Do you plan on doing this meeting weekly?  
12:28:49 From Leigh : She keeps knocking my pens off the table!  
12:28:49 From Elise Bohn : I hope too  
12:28:52 From Kim Aasa : @Leigh I have a calico next to me too  
12:29:00 From Elise Bohn : lol  
12:29:01 From sharding : Good kitty!  
12:29:07 From Barb - Royal Oak Public Library : What time is this scheduled to end? I may have to leave soon.  
12:29:14 From Rachel Duncan : I've got my tortie on my lap  
12:30:07 From Suzanne - Indiana : So nice talking to everyone. I have to go feed my "coworkers" (step children) lunch now. :)  
12:30:20 From Elise Bohn : Bye Suzanne  
12:30:27 From Paula Newcom : Bye Suzanne  
12:31:07 From Leigh : The cat just spilled my water.  
12:31:24 From Gillian Streeter : @Leigh cats are the best/worst  
12:31:29 From sharding : Not on your keyboard?!?  
12:31:29 From Michelle Bradley : <https://www.authentic happiness.sas.upenn.edu/>  
12:31:57 From Bill's Computer : If you are showing the website, it isn't there.  
12:32:33 From Kim Aasa : It worked for me. :)

*Participants were paired up into breakout rooms for 10 minutes the fourth round of conversations.*

*4<sup>th</sup> Breakout Room Conversation Questions:*

*Despite the uncertainties that we're experiencing what do you see today that gives you hope for the future?*

*This can be in the world, in your community, in libraries, or personally.*

*Discussion following the 4<sup>th</sup> breakout room session:*

12:42:45 From Donna Herman : People helping each other  
12:42:58 From Michelle Bradley : We can always learn something new  
12:43:03 From Bill's Computer : Basically, people are awesome.  
12:43:06 From Chris V : changing priorities  
12:43:09 From Leigh : People connecting with others to help each other.  
12:43:11 From Pam - typing only : We commented how fun it is to listen to babies giggle on FB posts as encouragement for future.  
12:43:15 From Shane Stewart : updating the patron code of conduct when libraries reopen and enforcing physical distancing  
12:43:18 From Kris McLonis : Ingenuity — retooling production systems to produce what we need right now.

12:43:19 From Cindy Stanczak, Albion District Library : partnerships between those organizations and businesses that might have been competition before

12:43:34 From alissa : How this will be a way for us going forward to serve underserved patrons in ways we never tried before.

12:43:36 From Elise Bohn : I see more group work, projects, planning with colleagues I don't normally connect with

12:43:41 From Nick : Cool! Thank you Michelle!

12:43:54 From Nick : Nice Lissa :)

12:43:56 From Bill's Computer : Did you download the Background Pack?

12:44:06 From Kris McLonis : I got a similar message.

12:44:11 From Amy : I don't have a greenscreen!

12:44:23 From Paula Newcom : Download package

12:44:32 From Pam - typing only : Still just typing on my old computer from 1995

12:44:36 From Gwen : We talked about possible good things that can come out of this - reconnect with family and being creative and forced to learn new things.

12:45:04 From Cindy Stanczak, Albion District Library : More intentional communication

12:45:05 From alissa : Also sharing things with our friends and co-workers more to make their day and make them laugh, such as this video of a seal seeing a huge lizard for the first time - watch later for a laugh: <https://www.youtube.com/watch?v=9A-8rMLk7jU>

12:45:19 From Elise Bohn : I like the accomplished list versus the to-do list

12:45:35 From Cindy Stanczak, Albion District Library : 'Cause there's going to be a \*lot\* of kids here every day.

12:45:36 From Lori : Put my devices down and be :off work"

12:45:39 From Leticia : I gotta make sure I take time to take a break from all this work at home

12:46:04 From Lori : I am hoping that the internet access in the US improves and expands

12:46:28 From sharding : better, faster, more reliable...

12:46:29 From Gillian Streeter : Improved internet and a more wide discussion on mental health

12:46:29 From Cindy Stanczak, Albion District Library : One of my staff suggested a music video of "Don't Stand So Close to Me"

12:46:32 From Kris McLonis : There was a video of penguins roaming around in another zoo.

12:46:40 From Paula Newcom : Our internet was down today - using my phone as a hotspot!

12:46:48 From Kristen : <https://www.youtube.com/watch?v=vPhpJuraz14>

12:46:48 From Dorothy Manty : What gives me hope is knowing there are creative, dedicated, and great librarians in large number whose energy will carry their communities forward.

12:46:50 From Amy : this also is a reminder that once we go back to work will need to take care of ourselves!

12:46:52 From Kris McLonis : And all the parodies of "My Sharona".

12:47:00 From Elise Bohn : Bulldog Agility : <https://youtu.be/DhWC9R3IA0Y>

12:47:09 From Elise Bohn : For fun

12:47:11 From Kristen : Watching the sportscaster commenting on his dogs' eating: <https://www.youtube.com/watch?v=vPhpJuraz14>

12:47:20 From Elise Bohn : LOL

12:47:20 From Paula Newcom : Watching the libraries in my region's facebook pages - has been awesome & inspiring

12:47:33 From Gillian Streeter : If you run into it, Hello from the Inside is a good video too

*Final Discussion Question for all participants.*

*What's the smallest change you might make after today's discussion?*

*Discussion around the final question:*

12:47:57 From Gwen : What's the smallest change or action you might make after today's discussion?  
12:47:57 From Leigh : Gillian, that was so funny!  
12:48:09 From Amy : Going outside to enjoy the sun!  
12:48:11 From Gillian Streeter : I'm going to go on a walk.  
12:48:11 From Leticia : go out and get some sunshine  
12:48:12 From Michelle Bradley : Watch the videos you posted here!  
12:48:12 From Jo : Take a walk. Take a nap.  
12:48:16 From Nick : Take a break for lunch.  
12:48:17 From Paula Newcom : Make myself plant my garden  
12:48:18 From Elise Bohn : Yes...get outside for a bit  
12:48:19 From Lindsay Gojcaj : Going to enjoy the sunshine.  
12:48:20 From Donna Herman : Watch the videos  
12:48:21 From Barb - Royal Oak Public Library : Go outside in the sun & take a walk!  
12:48:22 From Kim Aasa : Stand up and stretch  
12:48:24 From Cindy Stanczak, Albion District Library : Outside and sunlight  
12:48:25 From Gwen : Spend more time outside.  
12:48:26 From Elise Bohn : LOL  
12:48:27 From Leigh : Going to listen to a podcast & exercise before I start work in the morning.  
12:48:30 From Paula Newcom : I've got the packets ...  
12:48:34 From Elise Bohn : I'm not ready for the garden yet!  
12:48:37 From Jocelyn Levin : Clean up the flower beds while it is nice and sunny  
12:48:49 From Jo : Read  
12:48:51 From Gwen : Learn. Be creative. Set goals.  
12:48:55 From Lindsay Gojcaj : Make a new dessert after the pizza ;)  
12:48:57 From Paula Newcom : putting broccoli out - cool weather stuff & starting some seeds  
12:49:02 From Beth : walk. work outside.  
12:49:11 From Donna Herman : baking bread  
12:49:12 From Jocelyn Levin : Bite the bullet and record myself doing a storytime  
12:49:14 From Pam - typing only : Get a more up to date computer at home so I can see and be seen and heard too. :)  
12:49:18 From Paula Newcom : Husband was thrilled with Jello cheesecake last night

12:49:19 From Elise Bohn : Ooh it is time for lunch...lol  
12:50:06 From Gwen : <https://www.mcls.org/training-events/presentation-slides/>  
12:50:08 From Elise Bohn : Thank you so much! Lots of great thoughts and tips shared!  
12:50:13 From Jo : Have to go, thank you everybody!  
12:50:31 From Lindsay Gojcaj : Thank you everyone!  
12:50:33 From Chris V : Thanks everyone  
12:50:33 From Paula Newcom : Thanks so much to Pam, Michelle, Lissa & Jan and anyone I missed at MCLS!  
12:50:36 From Amy : Thank you so much!  
12:50:41 From Nick : Thank you!  
12:50:46 From Rachel Duncan : Thank you!  
12:50:46 From Gillian Streeter : Thanks!  
12:50:54 From Shane Stewart : Thank you!